

RACTS 2000™

PROGRAMMABLE FEATURES

- ◆ Block calls for up to 10,000 telephone numbers.
- ◆ Set flexible voice prompts in English or Spanish.
- ◆ Detect circumstances surrounding a possible three way call.
- ◆ Route calls 1+ or 0+ depending on Call Type and Band.
- ◆ Process calls as Automated Collect or Person to Person Collect.
- ◆ Interface with other platforms using 511, 711, and 311 dialing rules (pre-paid service, commissary order entry, etc.).
- ◆ Control inmate telephone activity. Program specific on/off times.
- ◆ Control the length of time inmates spend on a call. Set call duration limits from 1 to 99 minutes.
- ◆ Save money on validations. Reduce validations by setting up a validation call buffer and revalidating telephone numbers after a specific number of days.
- ◆ Provide exact rate quotes. Play calling and called party quotes prior to call acceptance.
- ◆ Reroute selected collect call attempts which fail validation to a third party prepaid provider's system.
- ◆ Remotely monitor the controller's status. Set various alarm reporting conditions (i.e. Power Failure).