

SENTRYLINK MAINTENANCE

Automatically manage archiving and storage functions for voice recordings

SentryLink Maintenance

When the SentryVoice option is activated in Public Sector Technologies' SentryLink on-site software, recording inmate conversations and/or other communications in the jail can begin. Each voice recording is initially stored as a standard WAV file on the hard drive of the SentryLink Server. Approximately 33 hours of telephone quality voice recordings can be stored per gigabyte of hard drive space (e.g., 120 GB hard drive = 3,960 hours voice recordings).

If something or someone does not intervene, then the hard drive on which these recordings are stored would eventually reach its maximum capacity and recordings will cease. Previous versions of SentryLink software required the user, on a periodic basis, to manually remove the recordings from the hard drive and archive them on a CD or other media.

The new SentryLink Maintenance program included with the new SentryLink version 3.01 on-site administration software provides a more efficient, automated way of handling voice recording file management tasks. More automation translates into correctional facility personnel having much less involvement in these file management duties.

Features

After recording files reach a specified age (i.e., 30 days, 60 days, 90 days, etc.), the SentryLink Maintenance program can automatically remove the voice recording files from the main hard drive and send them to an archive drive. The archive drive can be a DVD-RW drive, CD-RW drive, network drive, tape drive, or an external/internal hard drive. Alternatively, the recording files can be automatically removed from the main hard drive and not archived.

Features

- In addition to managing the hard drive based on the age of recordings, the hard drive can also be automatically managed based on the remaining free space on the hard drive. After the hard drive on which the recording files are stored has reached a specified level of remaining free space, then the oldest recording files can be removed and archived or removed and not archived.
- If two archive drives have been purchased and installed, then when one archive drive reaches its maximum capacity, the SentryLink Maintenance program will automatically switch to the second archive drive. A notice will be given to the user when the system switches archive drives. This reminds the user to replace the media in the "full" drive so that when drive two reaches its maximum capacity it can automatically switch back to drive one.
- If hard drives are used for archiving instead of a DVD or CD, then those archive hard drives can also be automatically managed in a similar way as discussed above for the main hard drive. Recording files can be removed from the archive hard drive(s) based on their age and/or removed based on the remaining free space on the hard drive(s). This helps to further reduce the tasks performed by facility personnel.
- The SentryLink Maintenance program can be set to automatically run at the same time each day (e.g., midnight) or it can be run manually at any time.