

SENTRYLINK PIN SYSTEM

Manage PIN Access To The Inmate Phones and Booking Information

SentryLink PIN Administration and Booking System

A ComLink inmate phone system provides the capability to require an inmate to enter a Personal Identification Number (PIN) to have access to an inmate phone. The on-site SentryLink software is used to administer the PIN system. This PIN system can be used to track telephone calls back to a specific inmate and, if needed, place specific calling restrictions on an inmate.

Streamlined Booking System

In addition to just a PIN being entered for inmate phone access and tracking, more information about an inmate can be entered for booking purposes. An inmate's biographical information can be entered such as their first, middle, and last name, last known address and phone number, Social Security Number, date of birth, hair and eye color, height and weight, race and identifying marks. Fields to input an inmate's arrest details, bond information, offense information, medical conditions, and release details are also provided. The questions for the included Health Questionnaire are defined by the user. Other user defined fields and a notes section are available to enter any other relevant information about the inmate. Importing multiple digital photographs of the inmate is also available.

Features

- ◆ Up to 3600 PIN numbers can be utilized per ComLink.
- ◆ A PIN can be from four to ten digits in length.
- ◆ A call detail record report can be easily generated to show all the calls made using a certain PIN over a specific time period.
- ◆ A PIN can be assigned a daily on/off time that would override the global on/off time.
- ◆ Voice recording can be turned off on a per PIN basis.
- ◆ Destination phone numbers can be controlled (blocked, free, no recording, no time limit, allowed, etc.) for a specific PIN or be applied to all PIN numbers.
- ◆ A PIN can be assigned a call duration limit that would override the global call duration limit
- ◆ A PIN velocity filter can be set that could limit a PIN to either a certain number of minutes, a certain number of calls or a certain dollar amount of calls over a specified time period.
- ◆ If phones are segregated into groups, each PIN can be assigned to one, some or all the groups to limit access to certain phones.
- ◆ The Allowed Number system (some may call this a closed PIN system) can be activated for a group of phones or all the phones. If activated, a PIN can be assigned a set of destination phone numbers that can be called using that PIN. Phone numbers not on a PIN number's allowed list will be automatically blocked.
- ◆ Allowed numbers can be optionally generated automatically. The first twenty phone numbers dialed using a particular PIN becomes the allowed list for that PIN.
- ◆ There is no limit on the quantity of allowed numbers that can be manually entered for a PIN.
- ◆ A PIN to Voice feature is available that, when activated, records the inmate's name when an inmate places his/her first automated collect call and permanently associates that recorded name with the PIN used. On subsequent automated collect calls, the inmate will not be asked to record their name. Instead, the prerecorded name associated with the PIN being used will be played to the called party.